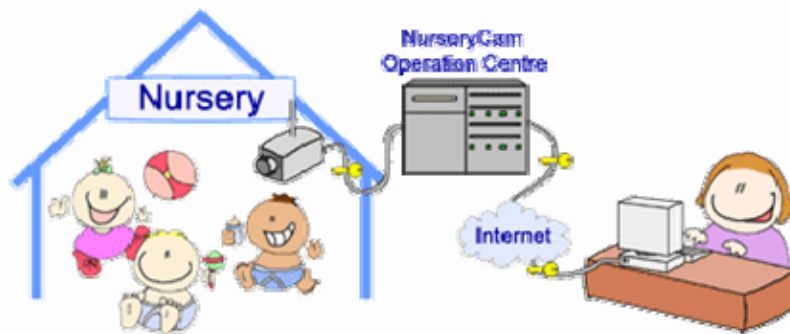


## Parent Info Pack



### What is NurseryCam??

NurseryCam is a secure webcam facility which allows parents to view live video images of their children in day nurseries and pre-schools securely over the Internet. But what is it, really?

In its simplest form, Parental Webcam is a video camera hooked up to the internet in a way that makes the live video viewable via a secure website. Unobtrusive digital video cameras are fitted in each room of the nursery. In order to convert what the camera sees into something that can be transmitted over the internet, a special device called a 'video server' is used. The cameras are plugged into the video server, and the video server is plugged into a high speed internet connection.

When using a broadband internet connection, parents can expect a refresh rate of up to eight frames per second. A dial-up connection will deliver one frame per second.

And to cater for parents who do not have internet access at work or who are constantly on the move, NurseryCam is launching the first-in-the-world **mobile phone viewing** in the next few months. Parents will then be able to watch their children playing at their nursery with their colour screen mobile phones.

When authorised parents have successfully logged in, they will see a user-friendly viewing screen that looks like this:



The buttons on the right hand side bring parents to room or rooms where their children learn, play, have fun and sometimes nap. And from here, parents can see your nursery's message board. It provides a wonderful way to help parents stay connected with your centre. Parents will also see the details of their 20 previous login history, an easy way for parents to perform some security check on their own account activity.

NurseryCam 





## Parent Info Pack

### Secure Central Server Protection

**Watchdogs (4)** - Watchdogs are programmed to routinely check all gateways and detect any suspicious activity or multiple failed attempts. If detected, our security staffs are immediately alerted.

**Firewalls (5)** - Firewalls are used to prevent unauthorised internet users from accessing NurseryCam servers. Each message entering or leaving the NurseryCam servers are examined and those that do not meet our specified security criteria are automatically blocked.

**24 Hours Security Monitoring (12)** - Our dedicated monitoring team operates 24/7 to ensure that the highest security standard is maintained at all times. An abused account would be suspended immediately and dealt by our security personnel directly.

### Centralised Architecture

Most hackers don't crack into the systems by brute force. Banks and military organisations are often vulnerable because their systems involve many people and multiple access points. The NurseryCam central server is built on a simple, proprietary platform where it is protected by layers of security functions which close off all possible loopholes.

For security reasons we would not disclose certain security details on the web. But if you have any questions, please do not hesitate to email our security department at [security@nurserycam.co.uk](mailto:security@nurserycam.co.uk).

### *Contact Us*

If you have any queries or concerns, please do not hesitate to contact us. We are more than happy to listen and to help with any concerns you may have. We aim to provide the most comfortable viewing experience for parents and we are constantly improving and upgrading our service. Therefore, your suggestions are really very valuable to us.

#### **NurseryCam Ltd**

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